

Privacy Policy for Emerald Decor

1. Introduction

Emerald Decor ("we," "us," or "our") is committed to protecting the privacy and security of our customers. This policy explains how we collect and use your personal data when you use our website or services.

2. What Information We Collect

We may collect the following information:

Contact details: Name, address, email, and phone number (typically provided via our website contact form or via email for a quote).

Property details: Information about your home or business relevant to the decorating work requested.

3. How We Use Your Information

We use this information strictly to:

Provide you with professional quotes for decorating services.

Carry out the painting and decorating work you have requested.

Communicate with you regarding the progress of your project.

Marketing & Updates: We may occasionally contact you via email to share special offers or inform you about new services we are providing. You can opt out of these updates at any time.

Maintain our internal business records and tax accounts.

4. Data Sharing

We do not sell, rent, or trade your personal data to third parties. We only share information if:

It is necessary to complete your job (e.g., arranging a direct delivery of specialist materials to your address).

We are required to do so by law.

5. Data Security

We take the security of your data seriously. Your information is stored securely on password-protected devices and is only accessible by authorized Emerald Decor personnel.

6. Your Rights

Under the GDPR, you have the right to ask us what information we hold about you, or to ask us to correct or delete your information at any time. If you no longer wish to receive offers or service updates, simply let us know via email.

7. Contact Us

If you have any questions about this policy or how your data is handled, please contact us at:

Email: emeralddecorating@gmail.com